

Cambridgeshire's Charter for Care Leavers

Cambridgeshire's Charter for its Care Leavers has been developed in partnership with young people, senior managers and lead members and outlines Cambridgeshire's commitment.

We want the best for you and to work with you to support you in achieving the best that you can be and to be safe, happy and to have success in your life.

We Promise:

To respect you

- We will respect and treat you as an individual and will respect who you want to be.
- We will respect your own personal beliefs, values, culture and heritage.
- We will respect your relationships, and help you manage significant life events.

To believe in you

- We will always recognise your strengths and believe in you.
- We will encourage and support you to achieve your ambitions in life whatever they are.
- We will help you to overcome barriers and encourage and support you to follow your goals.

To listen to you

- We will take time to listen to you and will respect your point of view.
- We will ensure that your needs, thoughts and feelings are at the heart of all the decisions. We will negotiate with you and show you how your decisions are taken into account. If we don't agree with you fully we will explain why.
- We will provide easy access to complaint and appeals processes and promote and encourage access to independent advocacy whenever you need it.

To inform you

- We will ensure you know where to get current information presented in a way that you want even once you are no longer in regular touch with leaving care services.
- We will make clear to you what information about yourself and your time in care you are entitled to see. We will support you to access this when you want it. We will put on record any disagreement with factual content.

To support you

- We will provide advice, practical and financial help and emotional support.
- We will respect your decision and support you if you change your mind about what you want to do. We will make it our responsibility to understand your needs.
- We will continue to care about you even when we are no longer caring for you.

To find you a home

- When you are ready, we will work with you to prepare you for your move into independent living.
- We will support you until you are settled in your independent life. We will work with other agencies to help you sustain your home.

For the Future

- We will do our best to help you break down barriers encountered when dealing with other agencies. We will work together with the services you need, to help you to become an independent individual.